

### **TOP HEALTHCARE**

Raffles Hospital has been voted the top healthcare provider in Singapore.

In the Customer Satisfaction Index of Singapore (CSISG) survey done in 2013 by the Singapore Management University's Institute of Service Excellence, Raffles Hospital scored the highest customer satisfaction ratings in the healthcare sector. Among the private and restructured hospitals, Raffles Hospital was rated 73.6 — above the sub-sector average of 72.2 across all industries. The results were based on the respondents' experiences and perceptions of Raffles Hospital between October and December 2013.

Dr Prem Kumar Nair, General Manager of Raffles Hospital, said:

“We are very pleased to have topped the 2013 CSISG results for the healthcare category. This achievement is testimony to the teamwork and cooperation among our staff who have worked hard to create a conducive environment for the comfort and recovery of our patients.”

Visit [www.rafflesmedical.com](http://www.rafflesmedical.com) for details.

