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Headline: Ex-corporate warrior discovers her 'soul' abroad



Currently based in Guatemala, Ms Lim owns a restaurant and a bakery and started an online language learning school. She also teaches yoga and works with NGOs.



Wong Kim Hoh Senior Writer

ne night five years ago, Denise Lim found her-

self leaving the office after clocking more than 13 hours at work. It was another typical day for the 24-year-old management con-sultant. But on the MRT ride back home to Sembawang that night, she could not stop thinking about

her life.

"I felt really tired and I kept ask"I have was I helping other

"I felt really tired and I kept asking myself how was I helping other people. I was helping companies make money but I wasn't helping people at all," she says. "There had to be a better way to use my skills." Much to her parents' chagrin, she decided to quit her job and go travelling, volunteering at non-governmental organisations in different places while figuring out what to do with her life.

Half a year later, she found her-

to do with her life.
Half a year later, she found herself in Guatemala, Central America, where she met a yoga teacher who told her: "You are trying to find yourself going from place to place. But a place cannot give you contentment or happiness. You've got to find it within yourself." to find it within yourself.

So she stayed put, and did not

leave.
Today, 41/2 years later, Ms Lim, now 28, says with a laugh: "I think I'm the only Singaporean in Guate-

She has learnt Spanish and started three businesses there – a restaurant, a bakery and an online lan-guage learning school.
All her businesses have a social

goal: her restaurant regularly holds fundraisers for different NGOs; her bakery is her way of introducing er eating ontions to locals

and her online school helps to find jobs for local Spanish teachers. "I feel happy, my body feels hap-py," says the lean and tanned Ms

Lim, who was back in Singapore recently to visit her parents.

Chirpy, articulate and self-possessed, she is the eldest of three sessed, she is the eldest of three daughters. Her father is a manager in a shipbuilding company; her mother works in the accounts department of Japanese sauce-maker Kikkoman.

She grew up with her paternal grandparents in Sembawang see

sne grew up with her paternal grandparents in Sembawang, seeing her parents only on weekends. "I was a nerd, played the clarinet, studied a lot, got good grades and was a good girl," says the former student of Peixin Primary and Mayflower Secondary. Her Type A personality made her externely competitive and hard on tremely competitive and hard on

At Anglo-Chinese Junior College, she nearly had a nervous breakdown studying for the A lev-els. She ended up with 4As. "I told myself all this studying

and no learning had to change when I entered Singapore Manage-ment University," says Ms Lim,

Ex-corporate warrior discovers her 'soul' abroad

Management consultant guits and heads to Central America to pursue her social agenda dreams

who studied business and sociology on an American Chamber of Commerce scholarship.

That change came by throwing herself into the deep end and getting involved in activities which

my involved in activities which would test her mettle.
In 2006, her first year in university, she signed up for SMU's Dare to Dream expedition where she and several other undergraduates took five boys from the Singapore Boys' Home to scale Mount Kilimanjaro, the tallest peak in Africa

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"It was very tough because I'd never exercised before that," she

"It was very tough because I'd never exercised before that," she says with a laugh.

Among other things, their six-month training programme involved long-distance running, running up and down the stairs of 40-storey buildings and several jungle trekking expeditions, including a seven-day hike up Gunung Tahan which, at 2,187m, is the highest point in peninsular Malaysia.

The Kilimanjaro trip taught her one thing, "That's when I realised that as long as I set my goal and worked towards it, I could achieve anything I wanted."

The next year, she headed to Kolkata where she spent nearly three months working with READS India, a small NGO focused on creating educational opportunities for the marginalised and underprivileged in rural areas.

"It was the first time I went any

the marginalised and underprivileged in rural areas.

"It was the first time I went anywhere by myself. There was a list of organisations for me to choose from; I picked the one which I thought would be the hardest for me to get used to," she says.

The poverty was sobering and led her to launch Project Kolkata to help raise funds for a free school the NGO was planning to build in a village outside the city. Heading a team of 18 other undergraduates, she raised \$20,000 for it.

In her final year, Ms Lim – who

In her final year, Ms Lim – who was on SMU's dean's list for two years – won an award to go on a foreign exchange programme to Pom-peu Fabra University in Barcelona. After completing the programme, she stayed on in Spain for another seven months and worked for a spell as a Chinese translator for a tour company.

On her return, she snagged a much coveted job with consulting giant Accenture. But her stints abroad had changed her.

"The exposure, talking to different people, the poverty I saw – I realised that not everyone's priority

is to make money," she says.

Doing something which has a positive impact on people's lives, she decided, was more important. That was what led her to quit 11/2 years later.
"I was earning twice as much as

my mother so she could not understand why I was giving up all these big opportunities. My father just said, 'One year, I give you one

With \$20,000 of her savings, she





Patrons at Ms Lim's restaurant sampling some satay (top), one of the items on the menu of her restaurant La Esquina Asiatica. Besides running her businesses, Ms Lim often goes rock climbing (above).

Tangible rewards

"I think it makes you feel enslaved. You don't have much freedom about what you do. A lot of times in big companies, you don't see the end product. But when I'm baking, I make a piece of bread with my own hands, someone eats it, and says: 'This is a great piece of bread'. In a big corporate culture, you're so far removed from the end product you feel no sense of achievement about what you are doing."

MS DENISE LIM, on corporate culture

Inner confidence

'Everyone looks for external achievements and validation but what you need is to believe in yourself. If you truly know and believe this is what you want, you don't need anyone else to validate you – and that would make you happier."

MS LIM, on validation and self-belief

set off on her big adventure. She had a vague idea that she wanted to end up in Central America where she could learn Spanish and do volunteer work with the many NGOs

in the region

"I met a lot of other travellers. all of them were lost. It's a cliche but many people travel because they don't know what they want to

do with their lives," says Ms Lim who backpacked through Asia before going to Canada and ending up in Guatemala.

Doubt, she confesses, was a constant companion.

"I'd get panic attacks," she says.
"All my friends were earning all this money, becoming managers so what was I doing? I was doing what I believed in but what if I were wrong?"

I believed in but what if I were wrong?"
Meeting the yoga teacher changed her life, and she decided to stay in Guatemala for a while. He is now her boyfriend.
"I had planned to be there for just three weeks but it's now been four years," says Ms Lim, who lives in Quetzaltenango, a Mayan town in the highlands.
The very affordable standard of

in the highlands.

The very affordable standard of living was one of its biggest draws in the beginning. "I could stay there for three or four years without working whereas I would use up all my money within a year if I continued travelling. I can easily survive on \$300 a month there," she says.

She spent
her first few

her first few months doing a lot of yoga – she is now a yoga teacher herself – as well as learning Spanish and rock climbing. CHANGED

"I'd never cooked in my life but I had a lot of time so I started looking up recipes and trying to make char siew pau (pork buns), dumplings and all the dishes from home that I missed,'

she says.

The idea of setting up a restaurant came after a local asked for her help to plan the menu for a Thai restaurant he wanted to open.

But the plan fell through so she

decided to set up her own restaurant on the second floor of an old colonial building.

"There are no South-east Asian

restaurants there. And every time I cooked for my friends, they would go, 'This is delicious!'; and they'd want me to make more.

It took her just one month and about \$3,000 to get it up and running although preparations were anything but easy. "I had to talk to lawyers, tax

folks, furniture people and do every-thing in Spanish," says Ms Lim who painted the restaurant herself and borrowed a fridge from a friend

"I remember getting a table from a furniture store, putting it on my head, and walking 15 minutes back to my restaurant," she says, adding that her 40-seat La Esquina Asiatica restaurant costs her Asiatica restaurant costs her US\$200 (S\$278) rent a month. Her small menu comprises most-

ly items she enjoys herself, such as satay, pad thai (Thai fried noodles) and dumplings. Business was slow the first month, but word soon spread. The restaurant broke even in four months and now makes a tidy profit. The popular online travel site TripAdvisor rated the restaurant 4.5 stars out of five.

"I guess locals and a lot of tourists are sick of eating beans and tortillas all the time," she says.

Her next project was setting up a website to connect Asians interested in learning Spanish with language teachers in Guatemala.

About 10 months ago, she teamed up with a local pastry chef to set up an artisanal bakery which she named Mandarina.

"I'm the bread person, she does the sweet," cour Wiss Lieu with server a course who exists the sweet, and the server is courselved. Business was slow the first

"I'm the bread person, she does the sweets," says Miss Lim, who re-couped her investment of \$2,000

in six months.

She adds: "We are trying to take our products into local schools for the children and experimenting with an affordable nutritional

snack bar for the rural children."
In fact, all her businesses have a social agenda.
"We hire locals who don't have

experience, train and equip them with skills," says the entrepreneur whose staff include single mothers. Fundraisers are regularly held at

her restaurant, the most recent one in aid of a fair trade women's weav-ing association and a free rural clin-

Of late, she has been thinking about setting up a social business consulting company that helps locals start small businesses.

cals start small businesses.

"Ideally, business students or professionals all over the world could be matched with a potential business owner in a developing country to start a business. The consultant would get real life experience in starting one, and the business owner would get profeswould get profes-sional help, so it's a win-win situation. Both poten-

tially could benefit from profits,"

Meanwhile, her parents still hope that she will return home soon. It is something Ms Lim

thinks about often too.

"I'm turning 29 soon. All my friends have a BTO," she says referring to built-to-order Housing Board flats. "Or they are getting married and having kids. My life is so different from theirs." But she harbours no regrets.

"In the last four years, I've learnt a lot. I've met many people, started new businesses, learnt a new language," she says.
So what's next?
"That's the big question for me

and for a lot of people. We are all placed in this world to do something. I'm still trying to find out what mine is."

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