



# FUTURE READY FORUM

Delivering the Latest in Management Thinking and Business Trends



Organised by SMU Executive Development (SMU–ExD) the **Future Ready Forum 2016** covers six business areas, each addressing different issues and opportunities, all focused on the latest and greatest insights that our faculty are currently researching or developing.

Participants can customise their learning by selecting the most relevant subjects to them from a total of 24 sessions covering six business areas (Digital, Strategy, Management, Leadership, Innovation, Human Capital), thus making it an ideal learning opportunity for busy professionals, managers, executives and business owners, who wish to be on the leading edge of business knowledge and practice.

The forum will open with an interactive, closed-door session with NTUC Secretary-General and Minister in the Prime Minister's Office CHAN Chun Sing who would like to talk with participants about "Leaders of Tomorrow". The first day will close with a Panel Discussion on "Leaders of Purpose" which is open to the public, free of charge, and simply requires name registration only.

For more information, download brochure at exd.smu.edu.sg/open-enrollment-programmes/ Or contact Justin Chia at justinchia@smu.edu.sg.

# 6 FOCUS AREAS

The programme offers themed tracks with a multi-disciplinary approach that provides broad and in-depth analysis. Before the programme begins, you will choose the track that best addresses your organisation's current business challenges.

**DIGITAL** 



**STRATEGY** 



**MANAGEMENT** 



**LEADERSHIP** 



INNOVATION



HUMAN



### **PLENARY SESSIONS**

The first day of the programme begins with a session where key business insights and trends are articulated by experts.

#### **MANAGEMENT INSIGHTS**

Discover new market opportunities and hone your business acumen at these sessions to help you design a road map to navigate the future for your organisation.

#### **THOUGHT LEADERS**

On the first day, we will conclude with the session featuring a leader who will engage, enlighten and inspire you with their ongoing journey towards achieving excellence.

## PROGRAMME SCHEDULE

#### DAY ONE 16 MARCH 2016 8.00am-8.30am Registration Welcome: 8.30am-8.35am Stephen Wyatt, Executive Director, SMU ExD, Singapore Management University Opening Address: 8.35am-8.50am Lily Kong, Provost, Singapore Management University Interactive Session: Leaders of Tomorrow 8.50am-9.35am Mr Chan Chun ng, Secretary-General, National Trades Union Congress (NTUC) 9.45am-10.30am Technological Innovation and Data Sovereignty Storytelling as Transformational Leadership Skill Rob Kaufmann LEADERSHIP O What Every Leader Can Learn From the Neurosciences: Lessons for Work, Change and Life 10.45am-11.30am O Smartphone-enabled Urban Solutions: Mobility On Demand DIGITAL and Mobility On Sale Michael Netzley Shih-Fen Cheng Strategy Management in the Information Technology Service Market O Speaking Truth to Power: How Candid Feedback Curbs 11.45am-12.30pm Dan Ma Michael Bashshur Lunch & Networking Session 12.45am-1.30pm O Developing the Next Generation CHRO Competing for the Future Today 1.30pm-2.15pm **HUMAN CAPITA** Stephen Wyatt 2.30pm-3.15pm Managing Performance without Performance Ratings **Managing Strategic Partnerships** Kannan Srikanth Fermin Diez 3.30pm-4.15pm **Productivity Change and Its Application Contrasting Innovation Patterns in China** KIM Youngsoo Reddi KOTHA 4.30pm-5.30pm Business Panel "Leaders of Purpose" - Session is open to public Wyatt, Executive Director, SMU ExD

Mr Tony Tan, CEO of NTUC Link Pte Ltd

DAY TWO 17 N	MARCH 2016		
8.30am-9.00am		Regis	stration
9.00am-9.45am	O Corporate Social Responsibility and its Impact  Jonathan Chang	Z	C Learning from Expert Entrepreneurs: Creative Problem-Solving in Organisational Settings Anne-Valerie Ohlsson-Corboz
10.00am-10.45am	Making Innovation Work through Multi-Generational Teams, Reverse Mentoring and Transformational Leadership Thomas Menkhoff	INNOVATION	Anne-Valerie Ohlsson-Corboz  O Gender, Task Conflicts and Intercultural Collaborations Roy Chua
11.00am-11.45am	O Innovating Business Models Desai Narasimhalu	N	O Getting Leadership for Innovation Right  Ronald Bledow
12.00pm-1.00pm			working Session h will be served
1.00pm-1.45pm	O The Future of Digital Banking and Blockchain David Lee		O Unlocking the Value of Circular Economy Tan Kar Way
2.00pm-2.45pm	O Digital Disruption: What, Why and the How for the C-level Executives Patrick Thng	IGITAL	O Best of the Crowd: Crowdsourcing, Prediction Markets and Superforecasting Markus B. Karner  Description:  Markus B. Karner

O Sustainable Growth Strategies Srinivas Reddy

GUO Zhiling

3.00pm-3.45pm

Enabling Faster Payments Service: Creating Economic Efficiency with Technological Innovation

<sup>\*</sup> Speakers and topics may change without prior notice